2004 Graduate Survey Results

Additional Analysis Available in the Research and Planning Office:

Cross-tabulation –

- Gender
- Age
- Ethnicity

Cross-tabulation –

- Enrollment status
- Diploma type
- Degree type

Administered: Spring 2004



Spring 2004 Graduate Survey

New Mexico Junior College strives to provide quality educational programs and support services to the individuals we serve. In an effort to evaluate our success, we ask that you thoughtfully complete this questionnaire. Your responses will be kept completely confidential. **YOUR OPINIONS ARE IMPORTANT TO US!**

1.	1. What was your most important educational goal when you	ı <u>first</u> enrolled at NMJC?				
	C	To obtain or maintain a certification				
		To complete a vocational/technical program				
	•	To obtain an associate degree				
	\Box To take courses for transfer to another college \Box C	Other				
2.	2. Which did you receive from NMJC? (Check all that app	alv)				
	Associate's Degree Certificat	• /				
	Applied Science					
	☐ Arts					
	□ Science					
3.	3. What was your field of study at NMJC?					
4.	4. What other fields of study could NMJC have offered that educational goals?	would have helped you achieve your				
5.	5. After completion of your program at NMJC, do you plan □ Yes □ No	to continue your academic work?				
6.	6. If yes, where do you plan to continue your education? (Ch	neck all that apply)				
		college/community college				
7		·11				
/.	If you do not plan to immediately continue your education, will you					
	☐ Work in a field related to your course of study					
	 □ Continue current employment that is not related to your course of study □ Continue current employment but look for work related to your course of study 					
	□ Do not plan to work or continue your education					
	_ Bo not plan to work of continue your education					
8.	8. As a graduate of NMJC, how well informed are you about college?	t the programs and services provided by the				
		well informed				
	☐ Somewhat informed ☐ Not at all	informed				

9.	How would you rate the overall quality of y	our	educational experience at NMJC?
	☐ Very high quality		Fair quality
	☐ Good quality		Very low quality

10. On a scale of 1 to 5, please circle the appropriate number to indicate how well NMJC prepared you in each of the following <u>skills</u>:

				RA	TING		
	Services for Students		Not at all		Very well		Don't
		Prepai	red		Pre	epared	Know
1	Write essays and reports	1	2	3	4	5	6
2	Comprehend information to summarize, analyze, evaluate, and apply to a specific situation	1	2	3	4	5	6
3	Use the library for research	1	2	3	4	5	6
4	Define a problem and arrive at a logical solution	1	2	3	4	5	6
5	Use appropriate technology and information systems to collect, analyze, and organize information	1	2	3	4	5	6
6	Develop an appreciation for literature and reading	1	2	3	4	5	6
7	Develop an interest in political/community events and issues	1	2	3	4	5	6
8	Practice ethical behavior in dealing with people, problems, and situations	1	2	3	4	5	6
9	Become acquainted with different fields of knowledge	1	2	3	4	5	6
10	Become aware of, and sensitive to, different philosophies, cultures, and ways of life	1	2	3	4	5	6
11	Learn more about diverse people and other parts of the world	1	2	3	4	5	6
12	Think critically, evaluate issues, and formulate sound opinions	1	2	3	4	5	6
13	Assume greater leadership within the community	1	2	3	4	5	6
14	Work collaboratively with others	1	2	3	4	5	6
15	Become more actively involved in my community	1	2	3	4	5	6
16	Develop leadership abilities	1	2	3	4	5	6
17	Understand and respect the values of others	1	2	3	4	5	6
18	Function effectively on a team	1	2	3	4	5	6
19	Comfortable presenting information to a group of people	1	2	3	4	5	6

11. How well do the following phrases or words describe NMJC?

	<u>Very well</u>	<u>Somewhat</u>	Not at all
Quality instruction			
Friendly			
State-of-the-Art			
Faculty is focused on me			
Personal attention			
Fun			
Challenging			

12. 1	MJC offers a wie	de variety of services	. It is important for us to k	now if these services are meeting th	e
1	needs of students.	Listed below are sor	ne of the services provided	I. We are interested in learning how	7
3	ou rate these serv	vices. Please circle th	ne appropriate response acc	cording to the following scale:	

7 Knew about but have not used 1 Poor $4\ldots\ldots Good$

2 Fair3 Average 5 Excellent6 Did not know existed

					R	ATI	NG	
	Services for Students						Didn't	Knew &
		Poor			Excel	lent	Know	didn't use
1	Academic advisement by counselors	1	2	3	4	5	6	7
2	Academic advisement by faculty	1	2	3	4	5	6	7
3	Billing and payment services	1	2	3	4	5	6	7
4	Bookstore	1	2	3	4	5	6	7
5	Campus security	1	2	3	4	5	6	7
6	Quality of classroom instruction	1	2	3	4	5	6	7
7	Classroom/Instructional facilities	1	2	3	4	5	6	7
8	Computers and computer labs	1	2	3	4	5	6	7
9	Career counseling services	1	2	3	4	5	6	7
10	Course availability	1	2	3	4	5	6	7
11	Course placement testing – Compass Test	1	2	3	4	5	6	7
12	Tele-registration	1	2	3	4	5	6	7
13	Equipment and laboratories	1	2	3	4	5	6	7
14	Financial aid services	1	2	3	4	5	6	7
15	Food services (e.g. cafeteria, snack bar)	1	2	3	4	5	6	7
16	Student records (transcripts, grades)	1	2	3	4	5	6	7
17	Intramural athletics	1	2	3	4	5	6	7
18	Job placement assistance	1	2	3	4	5	6	7
19	Learning labs (math and writing)	1	2	3	4	5	6	7
20	Library	1	2	3	4	5	6	7
21	Catalog and course schedules	1	2	3	4	5	6	7
22	Orientation of new students	1	2	3	4	5	6	7
23	Quality instruction in your major	1	2	3	4	5	6	7
24	Recreation (caster activity ctr., outdoor recreation area,							
	game room, etc.)	1	2	3	4	5	6	7
25	Registration	1	2	3	4	5	6	7
26	School sponsored student activities (e.g. dances, movies,				·			
	hypnotist)	1	2	3	4	5	6	7
27	Testing center	1	2	3	4	5	6	7
28	Transfer advisement	1	2	3	4	5	6	7
29	Tutoring services	1	2	3	4	5	6	7

13.	. Think of one faculty or staff member who had the greatest impact on you and your success at NMJC.
	What are the characteristics of this person that resulted in your success?

14.	One thing most in need of in	mprovement at NM.	JC		
15.	One thing most pleased/sati	sfied with at NMJC	·		
16.	What could NMJC have do			ur educational goals?	
De	mographic data for statistic	al purposes only			
17.	What year did you receive h	nigh school diploma	or GED?		
	☐ GED year☐ High School year				
18.	What is your current age ca ☐ Less than 22 years ☐ 22 – 25 years		years years	\Box 40 and	above years
19.	While at NMJC, have you a	ttended full-time or	part-time?	☐ Full-time	□ Part-time
20.	What is your gender?	□ Male	□ Fen	nale	
21.	What is your ethnicity? ☐ White ☐ Black	☐ Hispanic☐ Native America	n	☐ Asian/Pacific Is☐ Other	slander

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Q1. What was your most important educational goal when you first enrolled at NMJC?

	151 100.0
TOTAL ANSWERING	127 84.1
No definite goal in mind	7 4.6%
To take job-related courses	17 11.3%
To take courses for self-improvement	7 4.6%
To take courses for transfer to another college	4 2.6%
To obtain or maintain a certification	8 5.3%
To complete a vocational/ technical program	8 5.3%
To obtain an associate degree	84 55.6%
Other	-
NO ANSWER	24 15.9%

Q2. Which did you receive from NMJC?

	151
	100.0
TOTAL ANSWERING	138
	91.4
Associate of Applied	60
Science	39.7%
Associate of Arts	61
	40.4%
Associate of Science	25
	16.6%
Certificate	18
Cercificate	11.9%
NO MARKET	7.7
NO ANSWER	13 8.6%

 $\ensuremath{\mathtt{Q5}}\xspace.$ After completion of your program at NMJC, do you plan to continue your academic work?

	151
	100.0
TOTAL ANSWERING	148
	98.0
Yes	133
	88.1%
No	15
	9.9%
NO ANSWER	3
	2.0%

Administered: Spring 2004

Q6. If yes, where do you plan to continue your education?

	151 100.0
TOTAL ANSWERING	133 88.1
NMJC	24 15.9%
Four-year university	108 71.5%
Another two-year college/community college	8 5.3%
Online	4 2.6%
Unsure	2 1.3%
Other	2 1.3%
NO ANSWER	18 11.9%

Q7. If you do not plan to immediately continue your education, will you . . .?

	151 100.0
TOTAL ANSWERING	97 64.2
Work in a field related to your course of study	68 45.0%
Continue current employment that is not related to your course of study	9 6.0%
Continue current employment but look for work related to your course of study	17 11.3%
Do not plan to work or continue your education	3 2.0%
NO ANSWER	54 35.8%

Q8. As a graduate of NMJC, how well informed are you about the programs and services provided by the college?

	151 100.0
TOTAL ANSWERING	150 99.3
Very well informed	65 43.0%
Somewhat informed	79 52.3%
Not that well informed	6 4.0%
Not at all informed	-
NO ANSWER	1 0.7%
	••••

Q9. How would you rate the overall quality of your educational experience at NMJC?

	151 100.0
TOTAL ANSWERING	143 94.7
Very high quality	51 33.8%
Good quality	83 55.0%
Fair quality	9 6.0%
Very low quality	-
NO ANSWER	8 5.3%

Administered: Spring 2004

 $\ensuremath{ \text{Q10}}\xspace_a.$ How well NMJC prepared you in each of the following skills: Write essays and reports

	151 100.0
TOTAL ANSWERING	147 97.4
1 Not at all prepared	-
2	6 4.0%
3	46 30.5%
4	59 39.1%
5 Very well prepared	33 21.9%
6 Don't know	3 2.0%
NO ANSWER	4 2.6%
MEAN	3.83

Q10_b. How well NMJC prepared you in each of the following skills: Comprehend information to summarize, analyze, evaluate, and apply to a specific situation

	151
	100.0
TOTAL ANSWERING	146
	96.7
1 Not at all prepared	1
	0.7%
2	2
	1.3%
3	4.5
	29.8%
4	65
	43.0%
5 Very well prepared	33
	21.9%
6 Don't know	_
NO ANSWER	5
	3.3%
MEAN	3.87

 ${\tt Q10_c}.~{\tt How}$ well NMJC prepared you in each of the following skills: Use the library for research

	151 100.0
TOTAL ANSWERING	148 98.0
1 Not at all prepared	6 4.0%
2	8 5.3%
3	46 30.5%
4	47 31.1%
5 Very well prepared	39 25.8%
6 Don't know	2 1.3%
NO ANSWER	3 2.0%
MEAN	3.72

Table 10 Page 10

Q10_d. How well NMJC prepared you in each of the following skills: Define a problem and arrive at a logical solution

	151 100.0
TOTAL ANSWERING	144 95.4
1 Not at all prepared	-
2	4 2.6%
3	37 24.5%
4	62 41.1%
5 Very well prepared	41 27.2%
6 Don't know	-
NO ANSWER	7 4.6%
MEAN	3.97

Q10_e. How well NMJC prepared you in each of the following skills: Use appropriate technology and information systems to collect, analyze, and organize information

	151 100.0
TOTAL ANSWERING	148 98.0
1 Not at all prepared	-
2	9 6.0%
3	36 23.8%
4	59 39.1%
5 Very well prepared	44 29.1%
6 Don't know	
NO ANSWER	3 2.0%
MEAN	3.93

 ${\tt Q10_f.}$ How well NMJC prepared you in each of the following skills: Develop an appreciation for literature and reading

	151 100.0
TOTAL ANSWERING	146 96.7
1 Not at all prepared	1 0.7%
2	15 9.9%
3	40 26.5%
4	53 35.1%
5 Very well prepared	37 24.5%
6 Don't know	*
NO ANSWER	5 3.3%
MEAN	3.75

Q10_g. How well NMJC prepared you in each of the following skills: Develop an interest in political/community events and issues $\frac{1}{2} \left(\frac{1}{2} + \frac{1}{2} \right) \left(\frac{1}{2} + \frac{1}{2} + \frac{1}{2} \right) \left(\frac{1}{2} + \frac{1}{2$

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	12
	7.9%
2	26
	17.2%
3	47
	31.1%
4	39
	25.8%
5 Very well prepared	21
J. J	13.9%
6 Don't know	3
	2.0%
NO ANSWER	3
***************************************	2.0%
MEAN	3.21
LIBRIA	3.21

Q10 h. How well NMJC prepared you in each of the following skills: Practice ethical behavior in dealing with people, problems, and situations

	151
	100.0
TOTAL ANSWERING	147
	97.4
1 Not at all prepared	1
	0.7%
2	6
_	4.0%
3	35
S .	23.2%
4	55
*	36.4%
5 Very well prepared	4.8
5 very well prepared	31.8%
6 Don't know	2
6 DON'T KNOW	1.3%
No. AMERICA	
NO ANSWER	4 2.6%
MEAN	3.99

 $\underline{\text{Q10}}_\text{i.}$ How well NMJC prepared you in each of the following skills: Become acquainted with different fields of knowledge

	151
	100.0
TOTAL ANSWERING	147
	97.4
1 Not at all prepared	2
	1.3%
2	8
	5.3%
3	40
	26.5%
4	53
	35.1%
5 Very well prepared	43
	28.5%
6 Don't know	1
	0.7%
NO ANSWER	4
	2.6%
MEAN	3.87

Q10_j How well NMJC prepared you in each of the following skills: Become aware of, and sensitive to, different philosophies, cultures, and ways of life

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	3
• •	2.0%
2	10
	6.6%
3	34
	22.5%
4	53
	35.1%
5 Very well prepared	47
·	31.1%
6 Don't know	1
	0.7%
NO ANSWER	3
	2.0%
MEAN	2 00
PIEMN	3.89

Q10 k. How well NMJC prepared you in each of the following skills: Learn more about diverse people and other parts of the world

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	4
	2.6%
2	11
	7.3%
3	44
_	29.1%
4	47
	31.1%
5 Very well prepared	41
c vor, nor propared	27.2%
6 Don't know	1
c zon e mon	0.7%
NO ANSWER	3
no monak	2.0%
MEAN	3.75
MEAN	3./5

Q10_1. How well NMJC prepared you in each of the following skills: Think critically, evaluate issues, and formulate sound opinions

	151 100.0
TOTAL ANSWERING	148 98.0
1 Not at all prepared	3 2.0%
2	4 2.6%
3	31 20.5%
4	66 43.7%
5 Very well prepared	43 28.5%
6 Don't know	1 0.7%
NO ANSWER	3 2.0%
MEAN	3.97

Q10_m. How well NMJC prepared you in each of the following skills: Assume greater leadership within the community

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	3
	2.0%
2	10
	6.6%
3	48
	31.8%
4	51
	33.8%
5 Very well prepared	35
programme programme	23.2%
6 Don't know	1
5 25.1 5 7.1.5 N	0.7%
NO ANSWER	3
	2.0%
	2.71
MEAN	3.71

Q10_n. How well NMJC prepared you in each of the following skills: Work collaboratively with others

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	-
2	5
	3.3%
3	30
	19.9%
4	52
	34.4%
5 Very well prepared	60
	39.7%
6 Don't know	1
	0.7%
NO ANSWER	3
	2.0%
MEAN	4.14

Q10_o. How well NMJC prepared you in each of the following skills: Become more actively involved in my community

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	7
I all propared	4.6%
2	10
2	18 11.9%
3	41 27.2%
	27.2%
4	44
	29.1%
5 Very well prepared	35
	23.2%
6 Don't know	3
	2.0%
NO ANSWER	3
NO ANDREK	2.0%
MEAN	3.57

 ${\tt Q10_p.}$ How well NMJC prepared you in each of the following skills: Develop leadership abilities

	151
	100.0
TOTAL ANSWERING	147
	97.4
1 Not at all prepared	3
	2.0%
2	9
	6.0%
3	38
-	25.2%
4	50
•	33.1%
5 Very well prepared	46
5 very werr prepared	30.5%
	_
6 Don't know	1 0.7%
NO ANSWER	4
	2.6%
MEAN	3.87

 ${\tt Q10_q}.$ How well NMJC prepared you in each of the following skills: Understand and respect the values of others

	151 100.0
TOTAL ANSWERING	148 98.0
1 Not at all prepared	1 0.7%
2	4 2.6%
3	29 19.2%
4	47 31.1%
5 Very well prepared	67 44.4%
6 Don't know	-
NO ANSWER	3 2.0%
MEAN	4.18

 ${\tt Q10_r.}$ How well NMJC prepared you in each of the following skills: Function effectively on a team

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	2
	1.3%
2	6
	4.0%
3	27
	17.9%
4	55
	36.4%
5 Very well prepared	58
	38.4%
6 Don't know	_
NO ANSWER	3
	2.0%
MEAN	4.09

Q10_s. How well NMJC prepared you in each of the following skills: Comfortable presenting information to a group of people

	151
	100.0
TOTAL ANSWERING	148
	98.0
1 Not at all prepared	4
	2.6%
2	11
	7.3%
3	33
•	21.9%
4	51
•	33.8%
5 Very well prepared	47
5 very werr properted	31.1%
6 Don't know	2
6 Don't know	1.3%
NO ANSWER	3
NO ANGHER	2.0%
MEAN	3.86

 ${\tt Q11_a.}$ How well do the following phrases or words describe NMJC? Quality instruction

	151
	100.0
TOTAL ANSWERING	147
	97.4
Very well	109
•	72.2%
Somewhat	38
	25.2%
Not at all	-
NO ANSWER	4
	2.6%
MEAN	2.74

Q11_b. How well do the following phrases or words describe NMJC? Friendly $% \left\{ 1,2,\ldots ,n\right\} =0$

	151
	100.0
TOTAL ANSWERING	147
	97.4
Very well	126
, or 1	83.4%
Somewhat	21
Domewhat	13.9%
Not at all	-
NO ANSWER	4
	2.6%
MEAN	2.86

Q11_c. How well do the following phrases or words describe NMJC? State-of-the-Art $\,$

	151
	100.0
TOTAL ANSWERING	146
	96.7
Very well	72
	47.7%
Somewhat	71
	47.0%
Not at all	3
	2.0%
NO ANSWER	5
	3.3%
MEAN	2.47

 $\mbox{Qll_d.}$ How well do the following phrases or words describe NMJC? Faculty is focused on me

	151 100.0
TOTAL ANSWERING	147 97.4
Very well	87 57.6%
Somewhat	54 35.8%
Not at all	6 4.0%
NO ANSWER	4 2.6%
MEAN	2.55

Q11_e. How well do the following phrases or words describe NMJC? Personal attention $\,$

	151 100.0
TOTAL ANSWERING	146
	96.7
Very well	95
	62.9%
Somewhat	50 33.1%
Not at all	1
	0.7%
NO ANSWER	5
	3.3%
MEAN	2.64

 $\ensuremath{ \mbox{Ql1}_{-}} f.$ How well do the following phrases or words describe NMJC? Fun

	151
	100.0
TOTAL ANSWERING	146
	96.7
Very well	86
•	57.0%
Somewhat	57
	37.7%
Not at all	3
1100 40 411	2.0%
NO ANSWER	5
NO ANSWER	3.3%
MEAN	2.57

Q11_g. How well do the following phrases or words describe NMJC? Challenging $\,$

	151 100.0
TOTAL ANSWERING	147 97.4
Very well	91 60.3%
Somewhat	51 33.8%
Not at all	5 3.3%
NO ANSWER	4 2.6%
MEAN	2.59

Q12_a. We are interested in learning how you rate these services. Academic advisement by counselors $% \left(1\right) =\left(1\right) ^{2}$

	151 100.0
TOTAL ANSWERING	150
TOTAL ANSWERING	99.3
Poor	3 2.0%
Fair	2.05
rair	3.3%
Average	28 18.5%
Good	38 25.2%
Excellent	63
	41.7%
Did not know existed	2 1.3%
Knew about but have not	11
used	7.3%
NO ANSWER	1 0.7%
MEAN	4.12

 $\mbox{Ql2_b.}$ We are interested in learning how you rate these services. Academic advisement by faculty

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	ü
Fair	7 4.6%
Average	31 20.5%
Good	45 29.8%
Excellent	59 39.1%
Did not know existed	2 1.3%
Knew about but have not used	6 4.0%
NO ANSWER	1 0.7%
MEAN	4.10

 ${\tt Q12_c.}$ We are interested in learning how you rate these services. Billing and payment services

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	-
Fair	7 4.6%
Average	34 22.5%
Good	51 33.8%
Excellent	47 31.1%
Did not know existed	6 4.0%
Knew about but have not used	5 3.3%
NO ANSWER	1 0.7%
MEAN	3.99

 $\ensuremath{\mathtt{Q12_d}}$. We are interested in learning how you rate these services. Bookstore

	151 100.0
TOTAL ANSWERING	149 98.7
Poor	3 2.0%
Fair	11 7.3%
Average	33 21.9%
Good	47 31.1%
Excellent	53 35.1%
Did not know existed	1 0.7%
Knew about but have not used	1 0.7%
NO ANSWER	2 1.3%
MEAN	3.93

 $\ensuremath{ {\rm Q12_e} }.$ We are interested in learning how you rate these services. Campus security

	151
	100.0
TOTAL ANSWERING	149
	98.7
Poor	6
	4.0%
Fair	4
	2.6%
Average	30
	19.9%
Good	33
3004	21.9%
Excellent	43
BACGITENC	28.5%
Did not know existed	11
Did Not Know existed	7.3%
	20
Knew about but have not used	22 14.6%
	_
NO ANSWER	1.3%
	-
MEAN	3.89

Q12_f. We are interested in learning how you rate these services. Quality of classroom instruction $% \left(1\right) =\left(1\right) \left(1\right) \left($

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	-
Fair	3 2.0%
Average	24 15.9%
Good	65 43.0%
Excellent	58 38.4%
Did not know existed	-
Knew about but have not used	-
NO ANSWER	1 0.7%
MEAN	4.19

Q12_g. We are interested in learning how you rate these services. Classroom/Instructional facilities $\,$

	151
	100.0
TOTAL ANSWERING	150
	99.3
Poor	1
	0.7%
Fair	1
	0.7%
Average	28
	18.5%
Good	54
	35.8%
Excellent	64
	42.4%
Did not know existed	2
	1.3%
Knew about but have not	-
used	
NO ANSWER	1
	0.7%
MEAN	4.21

Q12_h. We are interested in learning how you rate these services. Computers and computer labs

	151 100.0
TOTAL ANSWERING	149 98.7
Poor	1 0.7%
Fair	5 3.3%
Average	20 13.2%
Good	56 37.1%
Excellent	65 43.0%
Did not know existed	
Knew about but have not used	2 1.3%
NO ANSWER	2 1.3%
MEAN	4.22

Q12_i. We are interested in learning how you rate these services. Career counseling services

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	4 2.6%
Fair	5 3.3%
Average	25 16.6%
Good	42 27.8%
Excellent	40 26.5%
Did not know existed	12 7.9%
Knew about but have not used	22 14.6%
NO ANSWER	1 0.7%
MEAN	3.94

 $\ensuremath{\texttt{Q12_j}}$. We are interested in learning how you rate these services. Course availability

	151
	100.0
TOTAL ANSWERING	149
	98.7
Poor	1
	0.7%
Fair	9
	6.0%
Average	31
5	20.5%
Good	58
	38.4%
Excellent	48
	31.8%
Did not know existed	1
	0.7%
Knew about but have not	1
used	0.7%
NO ANSWER	2
	1.3%
MEAN	3.97
MINI	3.91

 $\mbox{Ql2_k.}$ We are interested in learning how you rate these services. Course placement testing - Compass Test

	151
	100.0
TOTAL ANSWERING	149
	98.7
Poor	3
	2.0%
Fair	2
	1.3%
Average	27
	17.9%
Good	49
	32.5%
Excellent	40
	26.5%
Did not know existed	13
	8.6%
Knew about but have not	15
used	9.9%
NO ANSWER	2
	1.3%
MEAN	4.00

Q12_l. We are interested in learning how you rate these services. Tele-registration $\label{eq:q12_loss} % \begin{center} \b$

	151
	100.0
TOTAL ANSWERING	150
	99.3
Poor	2
	1.3%
Fair	2
	1.3%
Average	19
	12.6%
Good	44
	29.1%
Excellent	46
	30.5%
Did not know existed	11
	7.3%
Knew about but have not	26
used	17.2%
NO ANSWER	1
	0.7%
MEAN	4.15

Q12_m. We are interested in learning how you rate these services. Equipment and laboratories $% \left(1\right) =\left(1\right) \left(1\right) \left($

	151 100.0
TOTAL ANSWERING	150
Poor	99.3
	1.3%
Fair	5 3.3%
Average	25 16.6%
Good	59 39.1%
Excellent	50
Did not know existed	33.1%
Did not know existed	5 3.3%
Knew about but have not used	4 2.6%
NO ANSWER	1 0.7%
MEAN	4.06

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	8
	5.3%
Fair	5 3.3%
Average	15
	9.9%
Good	37 24.5%
Excellent	65
Excellent	43.0%
Did not know existed	2
	1.3%
Knew about but have not used	18 11.9%
NO ANSWER	1
	0.7%
MEAN	4.12

 $\ensuremath{\text{Q12}}\xspace_{-0}$ We are interested in learning how you rate these services. Food services (e.g. cafeteria, snack bar)

	151
	100.0
TOTAL ANSWERING	147
	97.4
Poor	17
	11.3%
Fair	8
	5.3%
Average	34
	22.5%
Good	24
	15.9%
Excellent	26
	17.2%
Did not know existed	5
	3.3%
Knew about but have not	33
used	21.9%
NO ANSWER	4
	2.6%
MEAN	3.31

Q12_p We are interested in learning how you rate these services. Student records (transcripts, grades)

	151
	100.0
TOTAL ANSWERING	150
	99.3
Poor	-
Fair	8
	5.3%
Average	25
	16.6%
Good	47
	31.1%
Excellent	63
	41.7%
Did not know existed	1
	0.7%
Knew about but have not	6
used	4.0%
	_
NO ANSWER	0.7%
	0.7%
MEAN	4.15

 $\ensuremath{\mathtt{Q12}}\xspace_q$ We are interested in learning how you rate these services. Intramural athletics

	151 100.0
TOTAL ANSWERING	148 98.0
Poor	3 2.0%
Fair	2 1.3%
Average	27 17.9%
Good	32 21.2%
Excellent	18 11.9%
Did not know existed	12 7.9%
Knew about but have not used	54 35.8%
NO ANSWER	3 2.0%
MEAN	3.73

 $\ensuremath{ \text{Q12_r}}$ We are interested in learning how you rate these services. Job placement assistance

	151 100.0
TOTAL ANSWERING	149 98.7
Poor	6 4.0%
Fair	7 4.6%
Average	21 13.9%
Good	29 19.2%
Excellent	24 15.9%
Did not know existed	22 14.6%
Knew about but have not used	40 26.5%
NO ANSWER	2 1.3%
MEAN	3.67

 $\ensuremath{\mathtt{Q12}}\xspace_{-s}$ We are interested in learning how you rate these services. Learning labs (math and writing)

	151
	100.0
TOTAL ANSWERING	149
	98.7
Poor	2
	1.3%
Fair	2
	1.3%
Average	20
-	13.2%
Good	40
	26.5%
Excellent	30
	19.9%
Did not know existed	18
	11.9%
Knew about but have not	37
used	24.5%
NO ANSWER	2
	1.3%
MEAN	4.00
	4.00

 $\ensuremath{ {\rm Q12_t}}$. We are interested in learning how you rate these services. Library

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	1 0.7%
Fair	2 1.3%
Average	28 18.5%
Good	60 39.7%
Excellent	55 36.4%
Did not know existed	-
Knew about but have not used	4 2.6%
NO ANSWER	1 0.7%
MEAN	4.14

 $\ensuremath{\text{Q12_u}}$ We are interested in learning how you rate these services. Catalog and course schedules

	151 100.0
TOTAL ANSWERING	149 98.7
Poor	-
Fair	3 2.0%
Average	17 11.3%
Good	60 39.7%
Excellent	64 42.4%
Did not know existed	
Knew about but have not used	5 3.3%
NO ANSWER	2 1.3%
MEAN	4.28

 $\ensuremath{\text{Q12_v}}$ We are interested in learning how you rate these services. Orientation of new students

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	1 0.7%
Fair	10 6.6%
Average	31 20.5%
Good	46 30.5%
Excellent	57 37.7%
Did not know exist	ed 2
Knew about but have	e not 3 2.0%
NO ANSWER	1 0.7%
MEAN	4.02

 $\mbox{Q12_w}$ We are interested in learning how you rate these services. Quality instruction in your major

	151 100.0
TOTAL ANSWERING	150 99.3
Poor	-
Fair	4
Average	2.6%
Good	19.2%
GOOG	26.5%
Excellent	73 48.3%
Did not know existed	1 0.7%
Knew about but have not used	3 2.0%
NO ANSWER	1 0.7%
MEAN	4.25

Q12_x We are interested in learning how you rate these services. Recreation (caster activity ctr., outdoor recreation area, game room, etc.)

	~ ~ ~ ~ ~ ~ ~ ~ ~ ~
	151 100.0
TOTAL ANSWERING	147 97.4
Poor	6 4.0%
Fair	7 4.6%
Average	12 7.9%
Good	34 22.5%
Excellent	48 31.8%
Did not know existed	7 4.6%
Knew about but have not used	33 21.9%
NO ANSWER	4 2.6%
MEAN	4.04

 $\ensuremath{\text{Q12_y}}$ We are interested in learning how you rate these services. Registration

	151 100.0
TOTAL ANSWERING	148 98.0
Poor	1 0.7%
Fair	4 2.6%
Average	25 16.6%
Good	51 33.8%
Excellent	67 44.4%
Did not know existed	-
Knew about but have not used	-
NO ANSWER	3 2.0%
MEAN	4.21

 $Q12_z$ We are interested in learning how you rate these services. School sponsored student activities (e.g. dances, movies, hypnotist)

	151 100.0
TOTAL ANSWERING	149 98.7
Poor	5 3.3%
Fair	7 4.6%
Average	22 14.6%
Good	27 17.9%
Excellent	29 19.2%
Did not know existed	13 8.6%
Knew about but have not used	46 30.5%
NO ANSWER	2 1.3%
MEAN	3.76

 $\ensuremath{\mathtt{Q12}}\xspace_\mathtt{aa}$ We are interested in learning how you rate these services. Testing center

	NO NO NO AS NO UN PA NO SE AV
	151 100.0
TOTAL ANSWERING	148 98.0
Poor	1 0.7%
Fair	5 3.3%
Average	30 19.9%
Good	48 31.8%
Excellent	59 39.1%
Did not know existed	3 2.0%
Knew about but have not used	2 1.3%
NO ANSWER	3 2.0%
MEAN	4.11

 $\ensuremath{\mathtt{Q12}}\xspace_{\mathtt{bb}}$ We are interested in learning how you rate these services. Transfer advisement

	151
	100.0
TOTAL ANSWERING	149
	98.7
Poor	3
	2.0%
Fair	6
	4.0%
Average	20
	13.2%
Good	37
	24.5%
Excellent	45
	29.8%
Did not know existed	14
	9.3%
Knew about but have not	24
used	15.9%
NO ANSWER	2
	1.3%
MEAN	4.04

 $\ensuremath{\mathtt{Q12_cc}}$ We are interested in learning how you rate these services. Tutoring services

	151
	100.0
TOTAL ANSWERING	149
	98.7
Poor	2
	1.3%
Fair	3
	2.0%
Average	17
	11.3%
Good	24
Good	15.9%
Excellent	51
Excellent	33.8%
Did not know existed	10
Did not know existed	6.6%
	4.0
Knew about but have not used	42 27.8%
NO ANSWER	2 1.3%
MEAN	4.23

Q17_a. Did you receive a high school degree or GED?

	151
	100.0
TOTAL ANSWERING	148
TOTAL THIONOLING	98.0
ann	2.2
GED	23 15.2%
High School Diploma	125
	82.8%
NO ANSWER	3
	2.0%

Q17_b. What year did you receive high school diploma or $\ensuremath{\mathtt{GED?}}$

	151
	100.0
TOTAL ANSWERING	143
TOTAL ANSWERING	94.7
GED Year	23
	15.2%
High School Diploma Year	120
might believe biproma rour	79.5%
NO ANSWER	8
	5.3%

Q18. What is your current age category?

	151 100.0
TOTAL ANSWERING	149 98.7
Less than 22 years	52 34.4%
22 - 25 years	30 19.9%
26 - 30 years	29 19.2%
31 - 39 years	20 13.2%
40 and above years	18 11.9%
NO ANSWER	2 1.3%

Q19. While at NMJC, have you attended full-time or parttime?

	151
	100.0
TOTAL ANSWERING	146
	96.7
Full-time	126
	83.4%
Part-time	20
	13.2%
NO ANSWER	5
TO THIS TAKE	3.3%

Q20. What is your gender?

	151
	100.0
TOTAL ANSWERING	149
TOTAL ANSWERING	98.7
	30.7
Male	35
	23.2%
Female	114
remare	75.5%
	73.30
NO ANSWER	2
	1.3%

Q21. What is your ethnicity?

	151
	100.0
TOTAL ANSWERING	148
	98.0
White	68
	45.0%
Black	8
	5.3%
Hispanic	62
-	41.1%
Native American	3
	2.0%
Asian/Pacific Islander	1
iibidii, i dollilo libidiidel	0.7%
Other	6
	4.0%
NO ANSWER	3
	2.0%