Internet Explorer Browser Settings

Blackboard does not work well when there are additional tool bars in Internet Explorer. Disable them by right-clicking a blank area of the tool bar and un-check any of the extra tool bars, i.e. Google Tool Bar, MSN Tool Bar, Yahoo Tool Bar, etc.

If you are using IE8, go to Tools > Compatibility View Settings and check the bottom box.

Internet Explorer settings: Go to Tools > Internet Options
On the General tab, click the Delete button and delete Temporary Internet Files, Cookies, and History. Blackboard requires that you periodically perform this task for it to run smoothly.

IE7: After clicking the Delete Browsing History Delete … buttons, click Yes after each one. Or you may want to click Delete All… . When finished Close.

To set your browser to automatically delete the browsing history, click the Advanced tab, scroll to the Security section, and check Empty Temporary Internet Files folder when … and Apply.
IE8: Uncheck *Preserve Favorites website data* and put a check in the three shown and click *Delete*. Add a check to *Delete browsing history on exit*. On the *Advanced* tab, scroll to the *Security* section and check the *Empty Temporary Internet Files Folder when ...* and click *Apply*.

Make Blackboard and NMJC your Trusted Sites

On the *Security* tab, first make sure your Internet security level is at *Medium-High* or less then select *Trusted sites* and click the *Sites* button. On the Trusted sites window, un-check the *Require server verification* box, type *.*.blackboard.com in the *Add ...* window and click *Add*. Next type *.*.nmjc.edu and add it to the list and *Close*. 
Cookie Settings: Select the Privacy tab, make sure the settings level in no higher than Medium, click the Sites button and type blackboard.com in the Address of website window and click Allow. Do the same for nmjc.edu. Click Ok.

Pop-up Settings: Select the Privacy tab and either un-check the Turn on Pop-up Blocker or click the Settings button and add *.blackboard.com and *.nmjc.edu to the Allowed sites list and Close and OK. Close and re-open Internet Explorer and login to Blackboard.

If you are still having problems, Internet Explorer Reset Instructions

Select the Advanced tab and click the Restore advanced settings button. If you really want to start clean, also click the Reset button and then click Apply and OK and go back to the start of this document and reinstate the settings.
Once you login to Blackboard and click on a course name, you may get a security warning like the one shown with Publisher: Blackboard. Click the check box to always trust and click Run.

Java is required for Blackboard to be fully functional. If you do not have Java installed on your computer, click the Help tab, and then the Java Runtime Environment Download link, Download JRE, and follow the prompts.

Login/Logout button: Always Logout when leaving Blackboard!